

English conversation: At the hotel

Here is a list of useful words you can use for conversation between hotel receptionist and customer examples: on how to book a room in a hotel, to check in ...

ENGLISH CONVERSATION: AT THE HOTEL

MAKING A HOTEL RESERVATION

I'd like to reserve/book a room for one night.

What's the room rate for a single room?

Would you have a double room available?

Would you have a room available for three nights?

Each room has a kitchenette so you can prepare your own meals.

How much is a double room?

How long will you be staying?

Do you have any vacancies?

Is breakfast included?

We only have one single room left.

Can you give us a discount?

Can I book a room for tonight?

Would you like a double bed or twin beds?

How many nights will you be staying?

Does the room come with a bathroom?

CHECKING IN AT A HOTEL

Do you have a reservation?

What time is breakfast served?

Hi, I'd like to check in. I have a reservation.

Do I pay now or at checkout?

There is a safe deposit box in each room.

I have booked a double room for two nights.

I have a reservation for two nights.

I have a reservation under the name of Martin.

The lift is on your left.

Breakfast is included.

Could you fill in this form?

May I have your name and phone number?

Can I use the Internet in my room?

This is your key.

Your room is on the first floor.

You will be in room 253.

CHECKING OUT

I would like to check out.

Can you prepare our bill?

What time is checkout?

We are looking forward to welcoming you again in our hotel.

Can I leave my luggage here?

Yes. We have a locked storage room.

ROOM SERVICE

We'll unpack our suitcases later.

May I have an extra pillow / blanket, please?

Your food will be delivered promptly.

Could you please call a taxi for us at 11?

Would you like me to call a taxi for you?

I'd like a wake-up call at 6:30, please.

I'm going to call the front desk.

Can you bring us some more towels?

AT A BED AND BREAKFAST

The hostess is very nice.

Late and early check ins can also be accommodated by arrangement.

Guests may check in between 5.00 p.m. and 8.00 p.m.

Room with private / shared facilities.

AT THE YOUTH HOSTEL

Our hostel is suitable for families.

Self-catering facilities are available.

We can supply discounted tickets.

Digital key card access is required for the bedrooms.

We have a 24-hour reception and bar.

Free Wi-Fi in social areas.

AT A CAMPING SITE

We welcome caravans, motor homes and tents.

Let's stop for lunch here.

There's a picnic area.

Let's pitch our tent here.

You'll find information about camping sites and caravan parks.