

# English conversation: At the hotel

Here is a list of useful words you can use for conversation between hotel receptionist and customer

examples: on how to book a room in a hotel, to check in ...

## ENGLISH CONVERSATION: AT THE HOTEL

### MAKING A HOTEL RESERVATION

I'd like to reserve/book a room for one night.

What's the room rate for a single room?

Would you have a double room available?

Would you have a room available for three nights?

Each room has a kitchenette so you can prepare your own meals.

How much is a double room?

How long will you be staying?

Do you have any vacancies?

Is breakfast included?

We only have one single room left.

Can you give us a discount?

Can I book a room for tonight?

Would you like a double bed or twin beds?

How many nights will you be staying?

Does the room come with a bathroom?

### CHECKING IN AT A HOTEL

Do you have a reservation?

What time is breakfast served?

Hi, I'd like to check in. I have a reservation.

Do I pay now or at checkout?

There is a safe deposit box in each room.

I have booked a double room for two nights.

I have a reservation for two nights.

I have a reservation under the name of Martin.

The lift is on your left.

Breakfast is included.

Could you fill in this form?

May I have your name and phone number?

Can I use the Internet in my room?

This is your key.

Your room is on the first floor.

You will be in room 253.

### CHECKING OUT

I would like to check out.

Can you prepare our bill?

What time is checkout?

We are looking forward to welcoming you again in our hotel.

Can I leave my luggage here?

Yes. We have a locked storage room.

### ROOM SERVICE

We'll unpack our suitcases later.

May I have an extra pillow / blanket, please?

Your food will be delivered promptly.

Could you please call a taxi for us at 11?

Would you like me to call a taxi for you?

I'd like a wake-up call at 6:30, please.

I'm going to call the front desk.

Can you bring us some more towels?

### **AT A BED AND BREAKFAST**

The hostess is very nice.

Late and early check ins can also be accommodated by arrangement.

Guests may check in between 5.00 p.m. and 8.00 p.m.

Room with private / shared facilities.

### **AT THE YOUTH HOSTEL**

Our hostel is suitable for families.

Self-catering facilities are available.

We can supply discounted tickets.

Digital key card access is required for the bedrooms.

We have a 24-hour reception and bar.

Free Wi-Fi in social areas.

### **AT A CAMPING SITE**

We welcome caravans, motor homes and tents.

Let's stop for lunch here.

There's a picnic area.

Let's pitch our tent here.

You'll find information about camping sites and caravan parks.