

# Shopping dialogue and conversation

## AT THE SUPERMARKET

Would you like us to pack for you?

Don't worry about it.

Excuse me, you have jumped the queue.

Here, we have self-service cash desks so you don't have to queue.

I've been waiting for half an hour.

It's my turn.

Please keep my place in the queue.

Please, could you open another check out?

Sorry to keep you waiting, Madam.

Yes, go ahead.

## FIND A STORE

Is there a bookshop near here?

How do I get to the butcher's, please?

Is there a chemist's in the area?

It's about five minutes on foot.

It's quite far.

Where is the nearest baker's?

Yes, it's very near here.

## OPENING HOURS

What time do you open?

Are you open on Sundays?

It's open 24/7 (24 hours a day / 7 days a week).

We are open all day.

We close at 7 p.m.

We're closed at lunchtime, between 12 and 2 p.m.

We're open from 9 a.m. till 6 p.m., Monday to Friday.

What time does the shop close?

## FINDING THE RIGHT DEPARTMENT

Where can I find electronic goods?

Could you tell me where the frozen food section is?

I like the fresh food section in this supermarket.

What floor are children's clothes on?

Where's the section for men's wear?

## TALK TO THE SALESPEOPLE

Hello. What can I do for you?

Anything else?

Are you being served? Is someone waiting on you?

Are you looking for anything in particular?

Can I help you?

Did you find everything okay?

Do you have batteries for my camera?

Do you have this item in stock?

Do you sell batteries here?

How much / many would you like?

I am looking for souvenirs.

If you need me, just let me know. / If you need any help, be right here.

It's not what I'm looking for.

No, I'm just browsing. Thanks anyway.

Sorry, we don't have any left.

Will that be all for today?

## ASK ABOUT PRICES

How much is this book?

How much does this cost?

I can't afford it.

OK, take this one.

That one is 10€.

That's too expensive.

Would you have something less pricey?

### AT THE CASH REGISTER

Please pay at the counter.

Are you in the queue?

Can you gift-wrap it for me?

Could I have a receipt?

Do you have a loyalty card?

Does this come with a guarantee?

It comes with a one-year guarantee.

It's for a present.

Next, please!

This counter is closed.

Would you like a bag?

### AT THE TIME OF PAYMENT

That comes to \$25.

Can I pay by cheque?

Do you take credit cards?

Don't lose your receipt!

Enter your PIN number, please.

Here is your change.

Here's 30 €

How would you like to pay for this?

I don't have any money on me.

I only have a 20-pound note.

I'll pay in cash / by card.

We don't take foreign cards.

Will that be cash or credit?

You can remove your card.

### THE PROBLEMS

There's something wrong with my phone.

Could I have a refund?

How long will it take?

I can do it straight away.

I'd like to change this for a different size.

I'd like to return this.

It'll be ready by tomorrow.

We can't do it here.

We're going to send it back to the manufacturer.

Will you be able to repair it?

### THE SALES

It's on sale so there are no refunds or exchanges.

Buy 1 get 1 free.

Can you give me a little discount?

Is this item in the sale?

Special offer.